



# P R I V A C Y

## I N P R A C T I C E

B A R O U M

M R A D  
DPO, LLM, MBA

B A R O U M   M R A D

# A LITTLE BIT OF HISTORY

Before moving to Switzerland, Baroum was the Director of Business Intelligence at CCA in Washington DC. He led a task force of Intelligence analyst teams with the objective to track Human Trafficking in Africa.

Baroum Started as a market research analyst in the IT industry, earning his experience and certifications in data science and intelligence analytics, before moving to the government field, where he was also exposed to privacy and Human Rights.

Baroum earned his Bachelor degree in Communication Sciences and Data Science at Rutgers University, in New Jersey, and his Executive Master of Business Administration (EMBA). He also completed the CAS DPO at St. Gallen University (HSG) and recently his Master of Law (LLM) in Compliance at Fribourg University.





# CYBER TERRORISM





# THE OTHER WEB

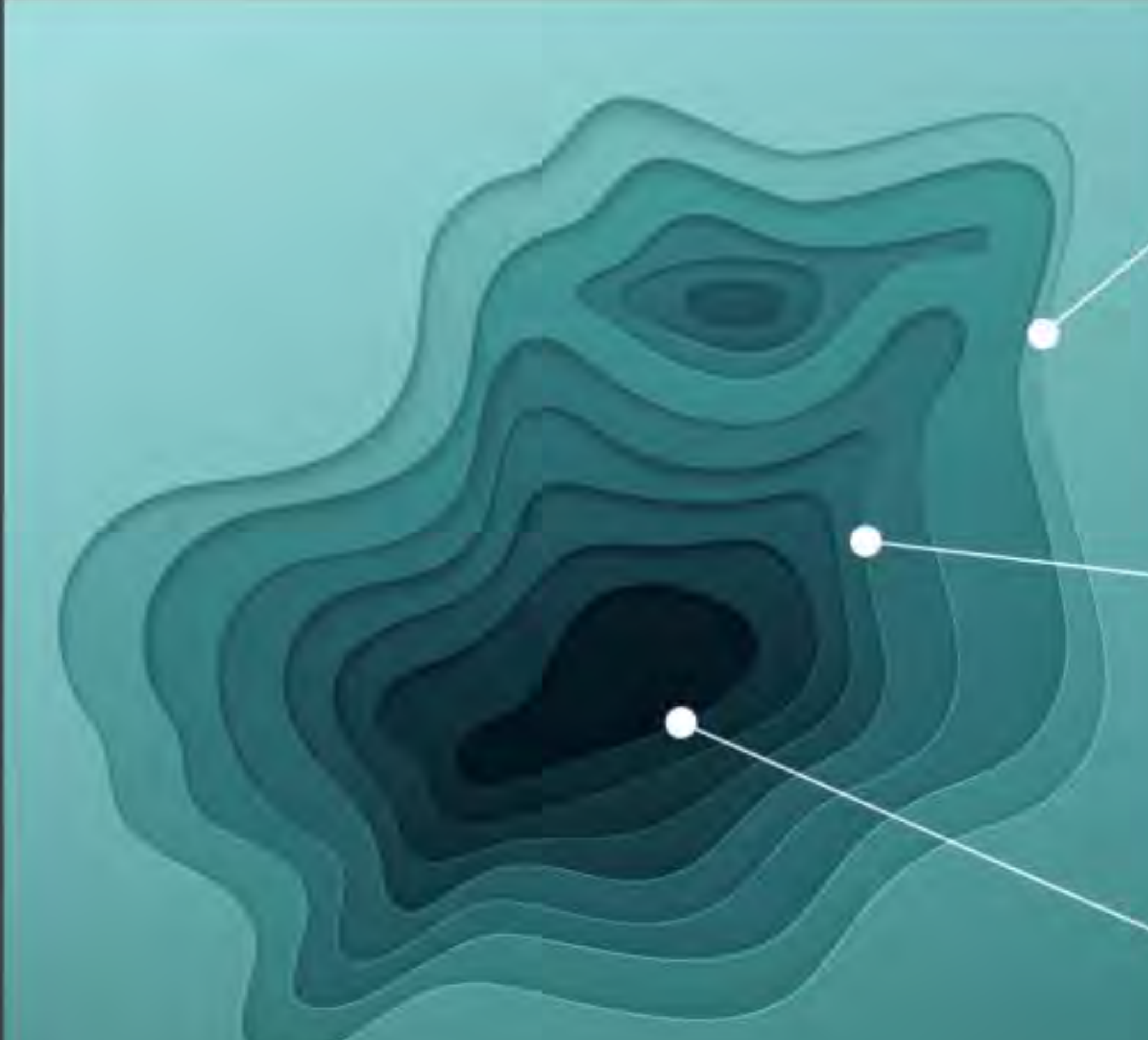
One is the most well known part of the Web, the Surface Web. The other parts are the submerged ones: Deep and Dark web, terms often confused, used interchangeably, and sometimes demonized. But in reality they indicate two different digital territories, of which in most cases there is no need to be afraid. However, it is important to understand what they are, particularly the Dark web.

4% Surface Web

96% Deep and Dark Web







### Open Web

Only 4% of the content on the internet is in public websites

The open web includes any content that is indexed by search engines and shows up in search results in Google, Bing, etc.

### Deep Web

Over 90% of online content is private content not accessible via search engines

The deep web contains a wealth of private content that is not indexed or accessible via a search engine. It includes anything that requires sign-in credentials and includes content that explicitly blocks web crawlers from indexing.

### Dark Web

About 6% of online content is illicit content that is encrypted and not indexed by search engines

The dark web is only accessible using a special browser like Tor (The Onion Router) or I2P. It is the underbelly of the internet and home to stolen information, illegal goods, and a myriad of criminal forums and shady activity.



# DARKNET

You can buy credit card numbers, all manner of drugs, guns, counterfeit money, stolen subscription credentials, hacked Netflix accounts and software that helps you break into other people's computers.

Buy login credentials to a \$50,000 Bank of America account for \$500. Get \$3,000 in counterfeit \$20 bills for \$600.

Buy seven prepaid debit cards, each with a \$2,500 balance, for \$500 (express shipping included).

A "lifetime" Netflix premium account goes for \$6.

You can hire hackers to attack computers for you.

You can buy usernames and passwords.

But it is also used for secure communications and freedom of expression in countries where the risk of such communications is the death penalty or legal consequences.






Healthcare Database (210,000 Patients) from Central/Midwest United States | TheRealDeal Market - Tor Browser

File Edit View History Bookmarks Tools Help

thedarkoverlord on TheRealDeal Mar... Healthcare Database (48,000 Patients)... Healthcare Database (210,000 Patient... Healthcare Database (397,000 Patient... +

Search or enter address DuckDuckGo


TheRealDeal

Search...

All

Search

[Back to home page](#) | Listed in category: [Home](#) >



### Healthcare Database (210,000 Patients) from Central/Midwest United States

Rating for this product based on number of finalized sales

Seller: [thedarkoverlord](#) ( 0 ) 0% Positive feedback

Visit store: thedarkoverlord don't have a store.

Finalize Early: No, FE is not required. Shipping Type: Normal

Quantity:  In stock / 0 sold

Postage Option:

Price: 0 317.38  
BTC 317.3797

[Buy It Now](#)  
[Add to favorites](#)  
[Send PM to Vendor](#)

Vendor Level 1

Ships From: Worldwide

Digital

Return Policy: Returns will not be accepted. The original database will be permanently and securely deleted once sold. The buyer will be the only one with exclusive ...

[Description](#) [Feedback](#) [Return Policy](#)

RealDeal item number: 3798

**Cybercrime damages are predicted to cost the world \$6 trillion annually by 2021, up from \$3 trillion in 2015.**





# PRIVACY

IN PRACTICE

LET US ANALYSE A PRACTICAL CASE:

- HEALTH DATA
- DATA PROTECTION STRATEGY
  - PANDEMIC
- THE FUTURE OF PRIVACY



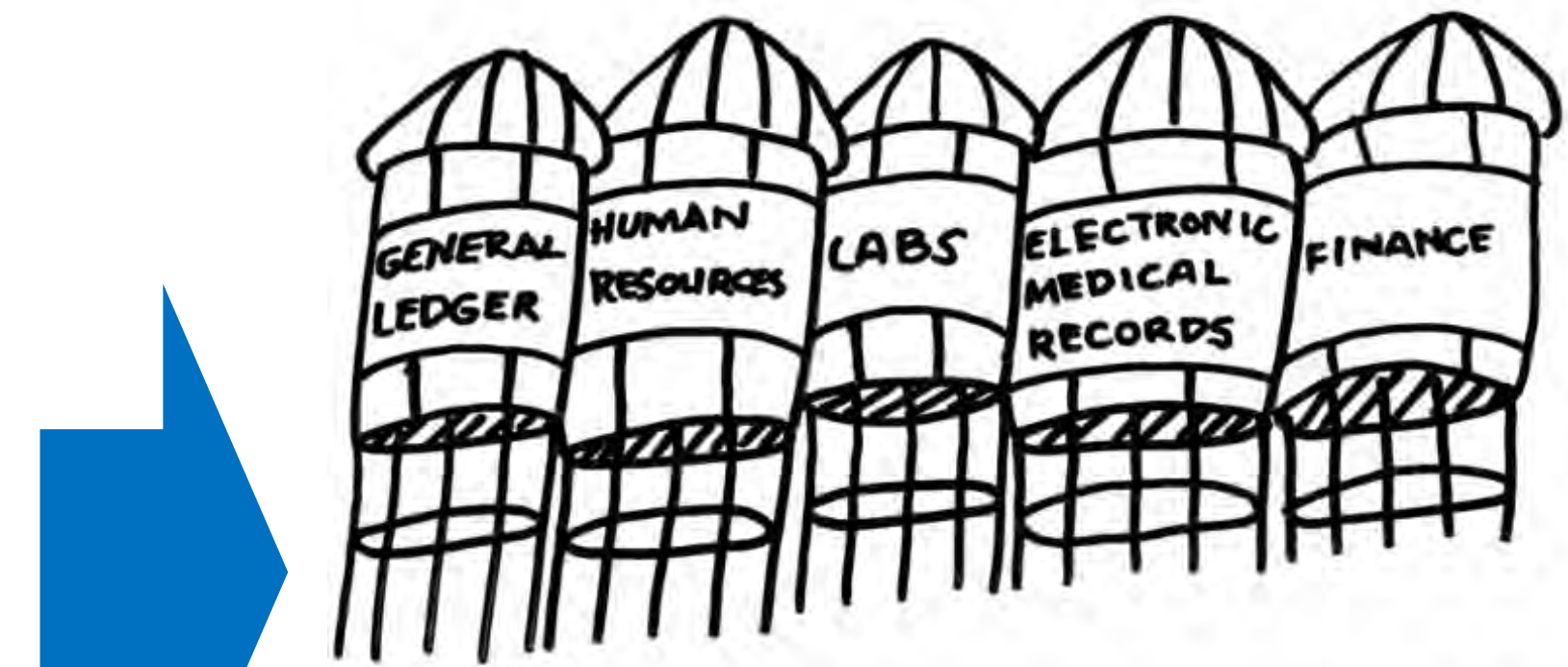


# PRIVACY IN PRACTICE

HEALTH DATA

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 COST   
|  
BIG CHALLENGES  
|  
REIMBURSEMENTS   
|  
CONTAIN EXPENSES





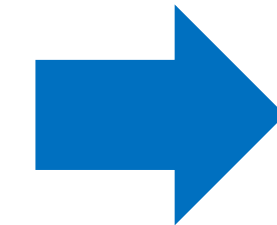
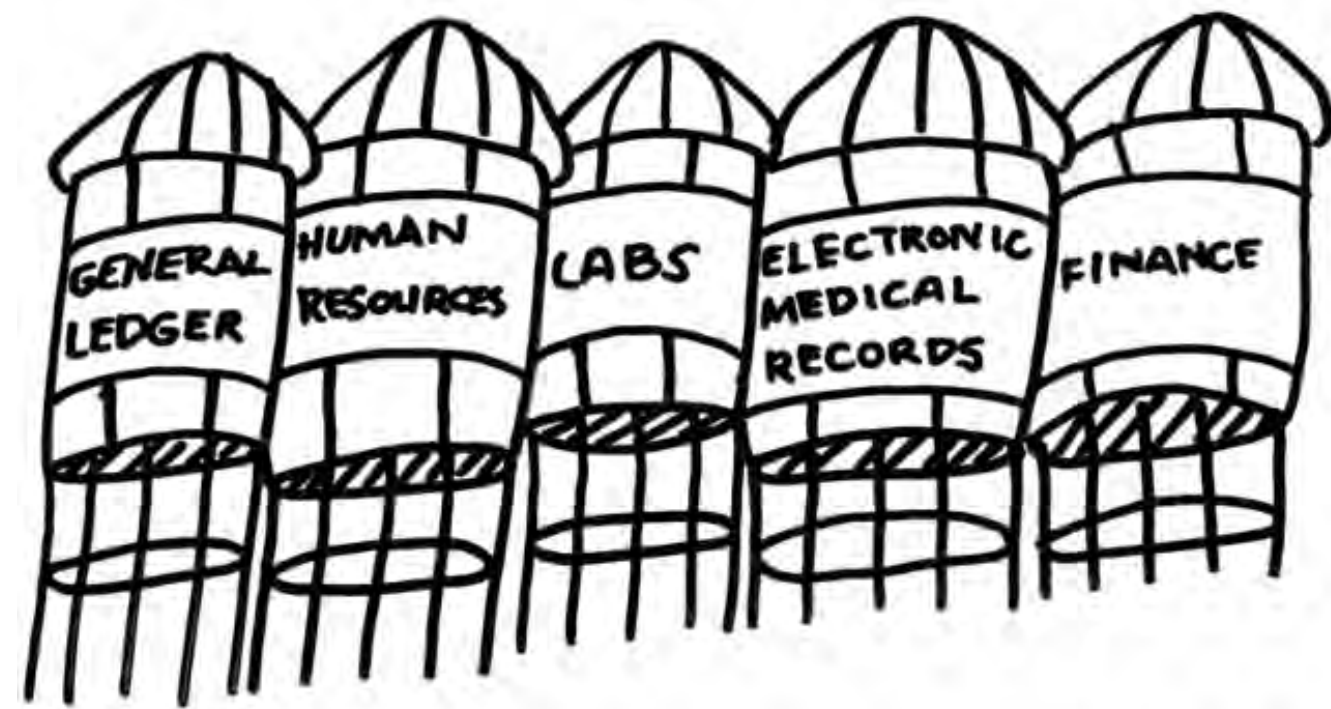
# PRIVACY IN PRACTICE

## HEALTH DATA

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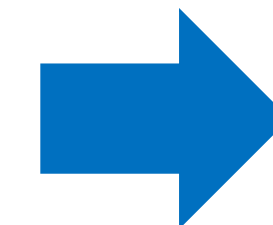
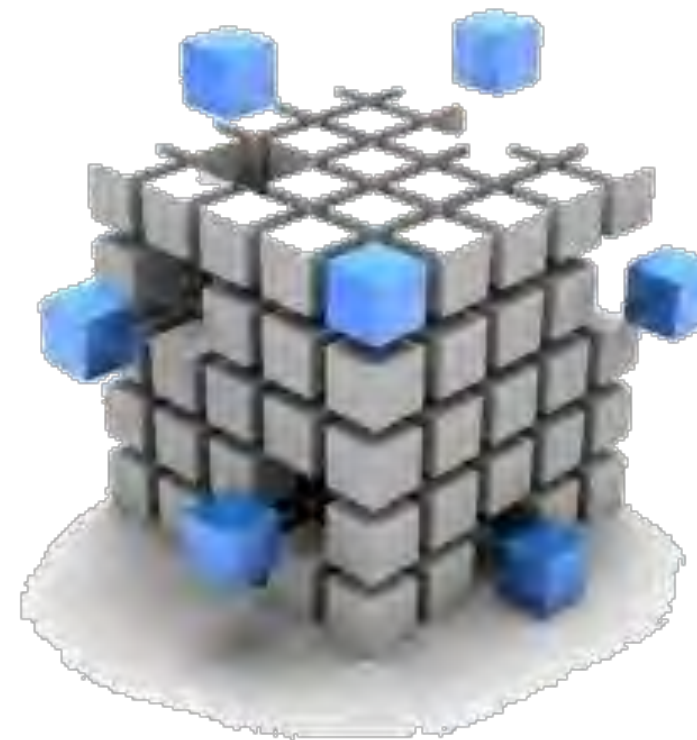
### OLTP

- Operational data
- Short and simple data/queries
- Frequent updates



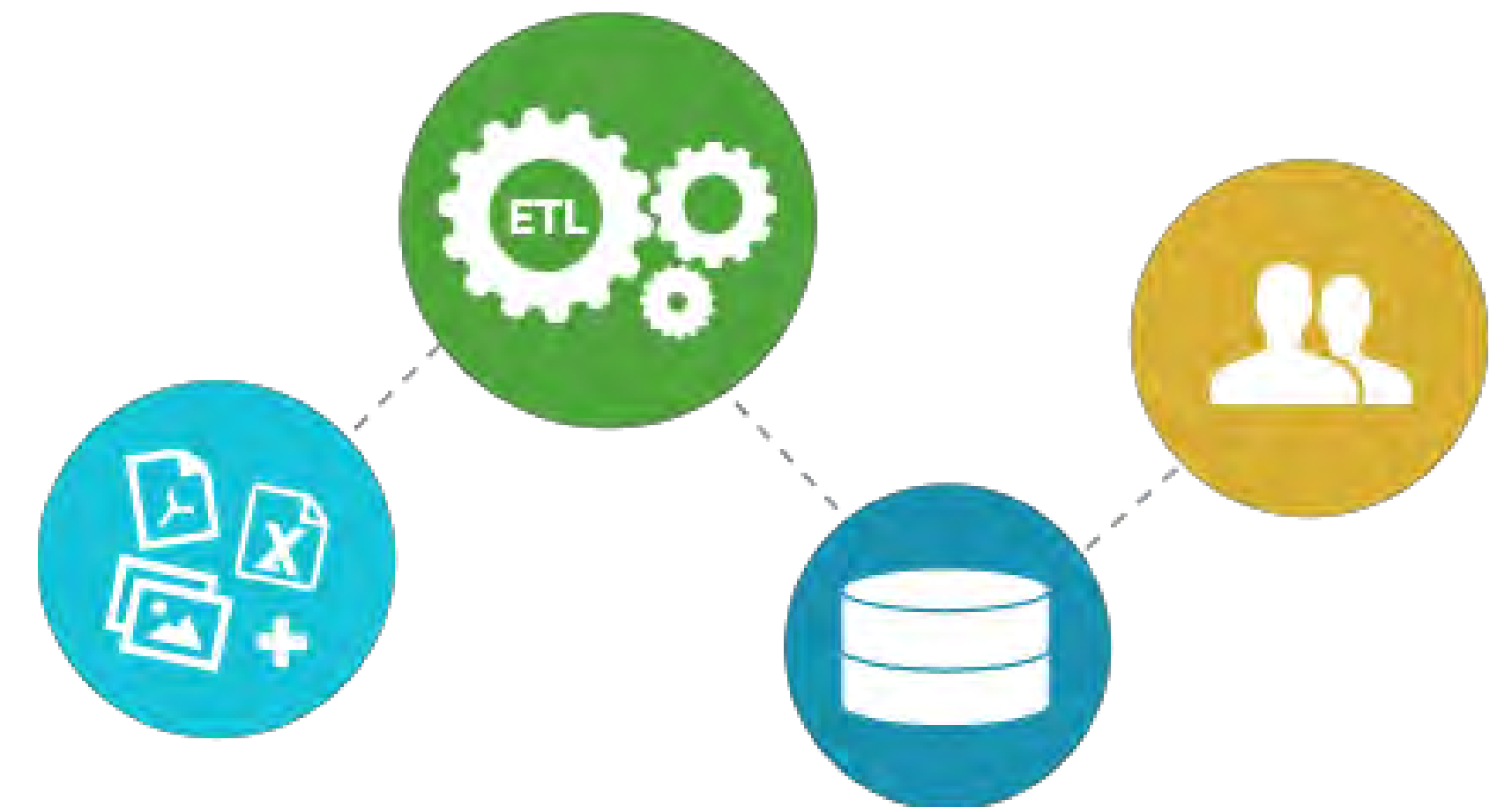
### OLAP

- Consolidated data
- Complex data
- Infrequent updates



### Decision Support System (DSS)

- Go from OLTP sources to single big data warehouse OLAP

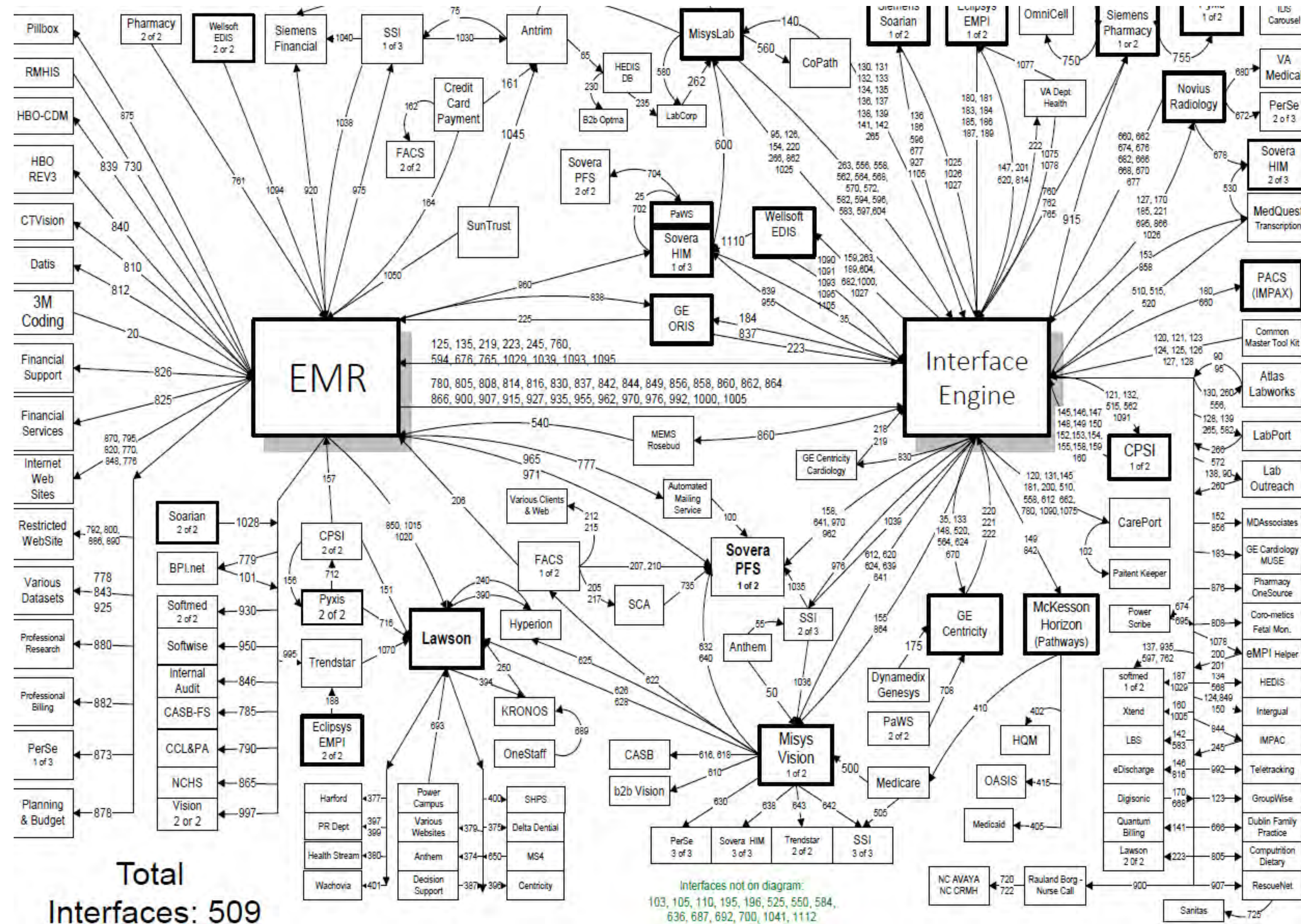




# PRIVACY IN PRACTICE

## HEALTH DATA

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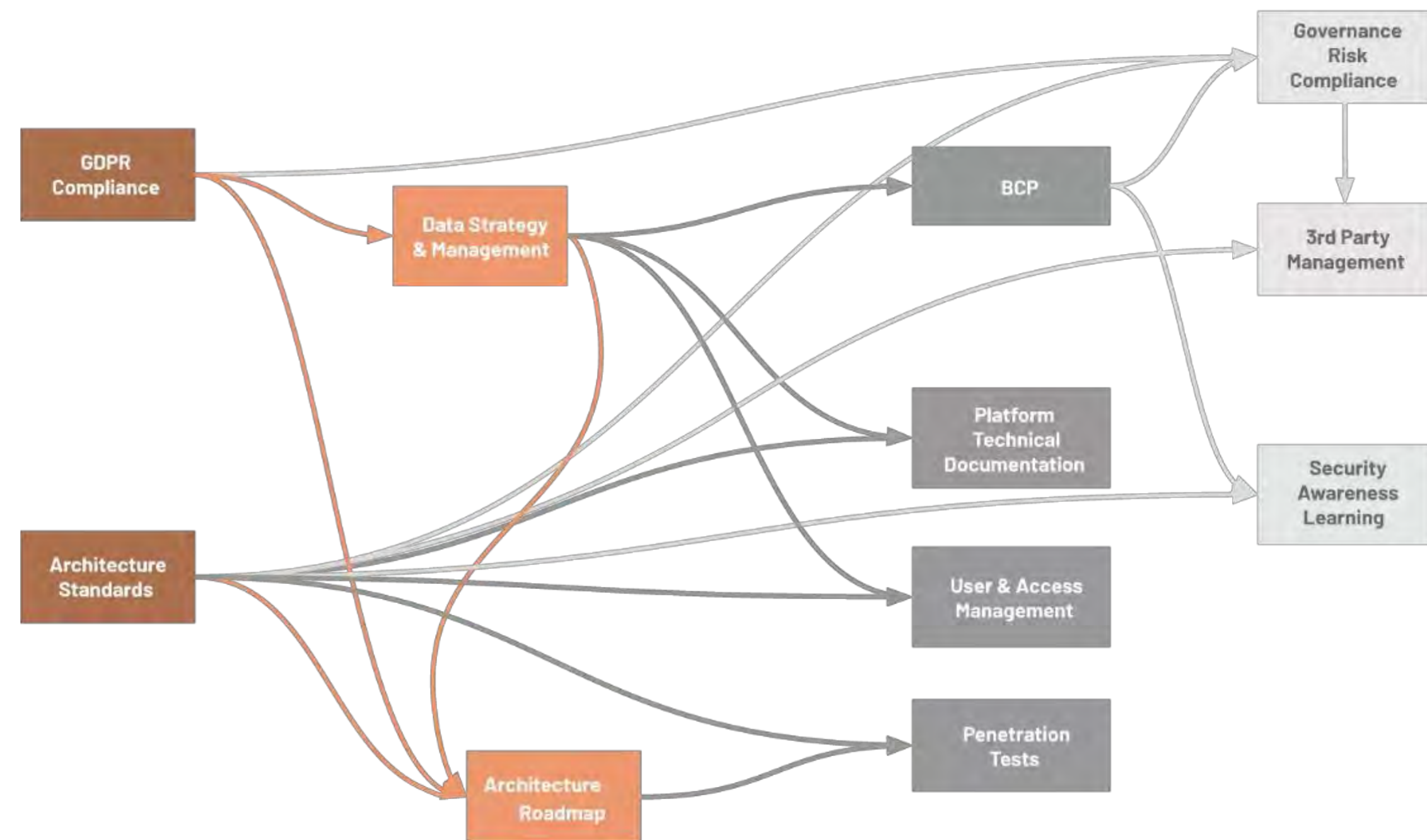




# PRIVACY IN PRACTICE

## DATA PROTECTION STRATEGY

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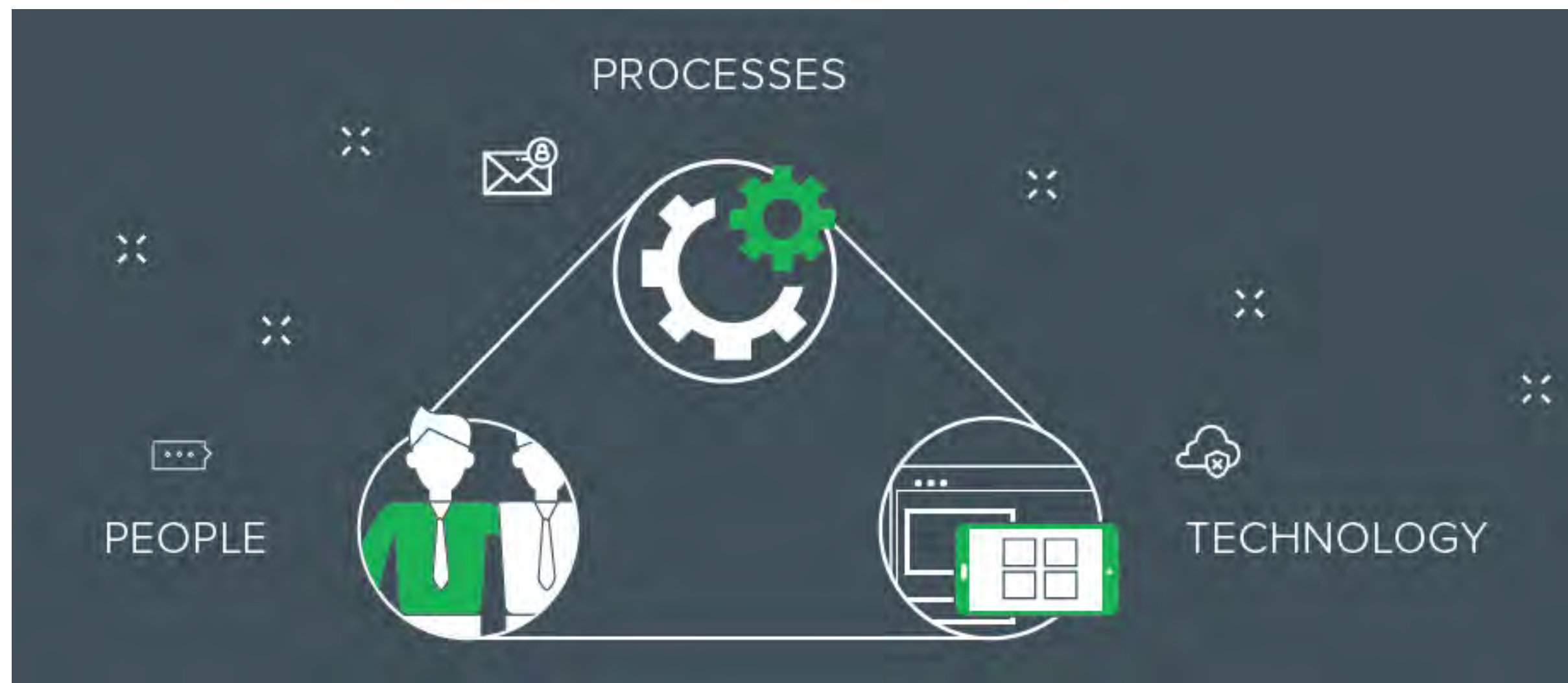


# PRIVACY IN PRACTICE

## DATA PROTECTION STRATEGY

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### PRIVACY BY DESIGN



- **Dimension 1** – Legal Framework
- **Dimension 2** – Internal Compliance
- **Dimension 3** – External Compliance
- **Think:**
  - Industry
  - HR
  - IT
  - Surveillance
  - Administration



### LEGAL FRAMEWORK



In Switzerland, for example, the **FADP contains general rules on the processing of personal data by federal bodies (e.g. federal universities) and private persons (e.g. pharmaceutical companies)**, while cantonal data protection regulations set the norms for the processing of data relating to or deriving from cantonal bodies (e.g. cantonal hospitals and cantonal universities).

On top of these general regulations, a number of additional data protection rules are scattered across several sectorial legislative acts (fig. 2). The principal ones in the field of interest for this article are the **HRA [11], the law on electronic patient record (LEPR [30]), the Law on Health insurance (LHI [31]), the Epidemic Law (EL [32]), the Law on Cancer Registration (LCR [33]), the Federal Statistic Act (FSA [34]) and the Federal Act on Human Genetic Testing (HGTA [35]).**

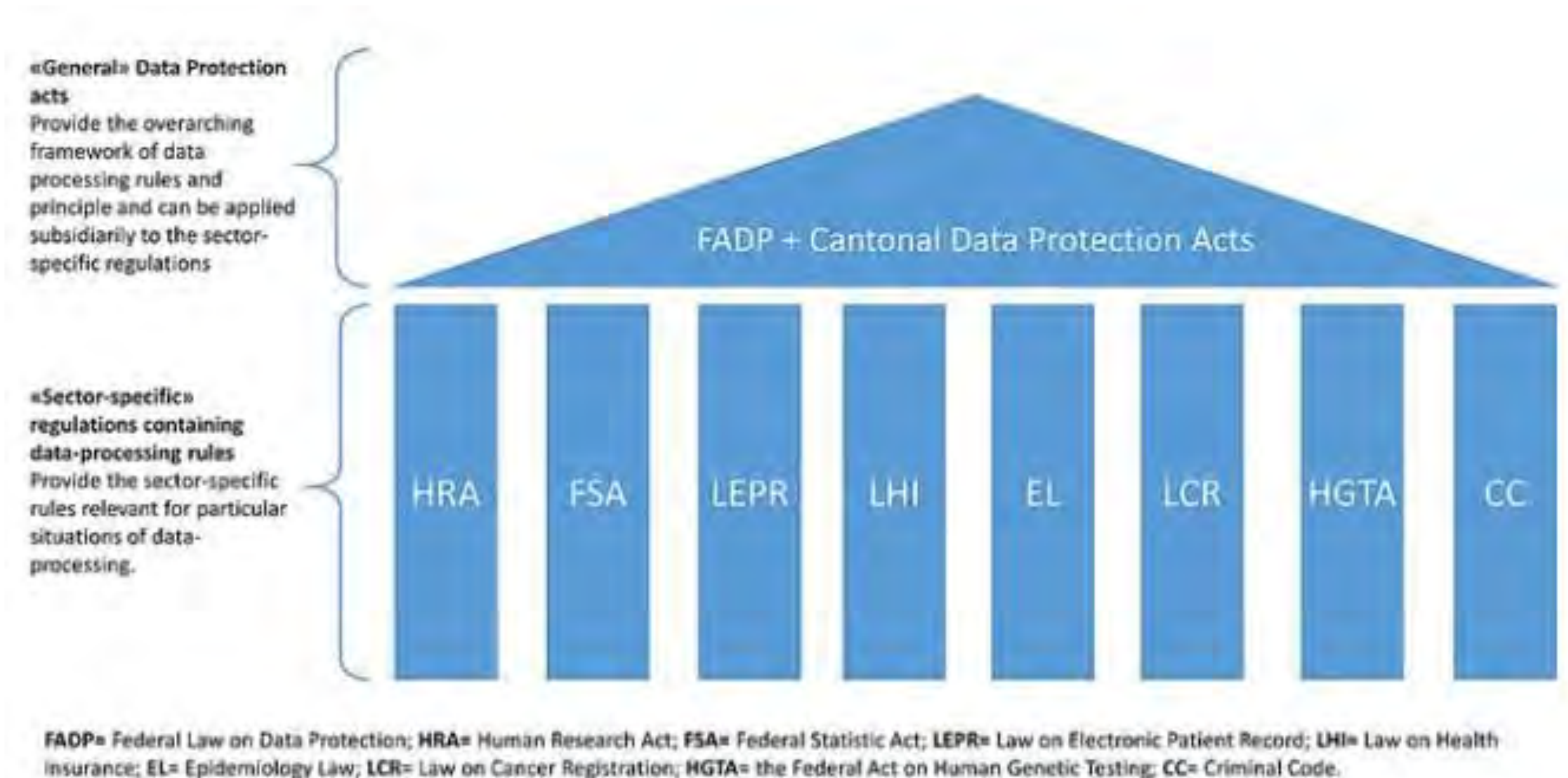
- The HRA covers the collection and analysis of data in the field of human research.
- The LEPR concerns the “processing of data in the electronic patient record” (art. 1 [30]), which hospitals and nursing homes have the duty to offer [36].
- The LHI contains some data protection rules concerning duties of healthcare providers and healthcare payees to transfer data to federal offices with monitoring (art. 23 and art 59a [31]) or quality control purposes (art 58b and 58c [31]).
- The EL has some sectorial rules applicable to “process personal data, including data concerning health, for the purpose of identifying people who are ill, potentially ill, infected, potentially infected or that expel pathogen elements with respect to public health provisions, in particular to single out and surveil contagious illness and fight against them” (art. 58 [32]).
- The LCR regulates the “collection, recording and analysis of data concerning cancer illnesses” (Art. 1 [33]) for monitoring, prevention, quality development and research purposes (art. 2 [33]).
- The FSA delineates some data protection rules for the processing of data by the Federal Office of Statistics. The HGTA focuses on the regulation of genetic testing for the medical, employment, insurance and liability contexts and it contains some rules on the protection of genetic data.
- Lastly, the processing of data by healthcare professionals and researchers is also covered by the rules on confidentiality in the Criminal Code (art. 321 and art. 321bis Criminal Code [37]).



# PRIVACY IN PRACTICE

## DATA PROTECTION STRATEGY

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An overview of parts of the legislative framework concerning data processing in Switzerland. The image does not aim to be exhaustive, but merely indicative of the relationship between different legislative acts concerning data protection and data processing in the healthcare sector.



### Why is Data Protection important in the pharmaceutical industry?

- All pharmaceutical companies hold personal data about individuals.
- The processing of personal data is heavily regulated.

### What should you do?

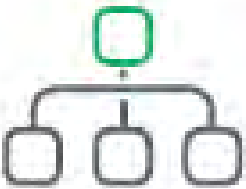








- Establish a lawful basis to undertake such processing.
  - There are general lawful basis, such as:
    - processing activities relate to staff. In this case the processing is necessary for performing the employment contract with that staff member.
    - On the other hand, processing of special categories of data, through research and clinical trials etc., require a separate lawful basis to process this type of data.
- Apply all organizational and technical measures for protecting data and privacy.

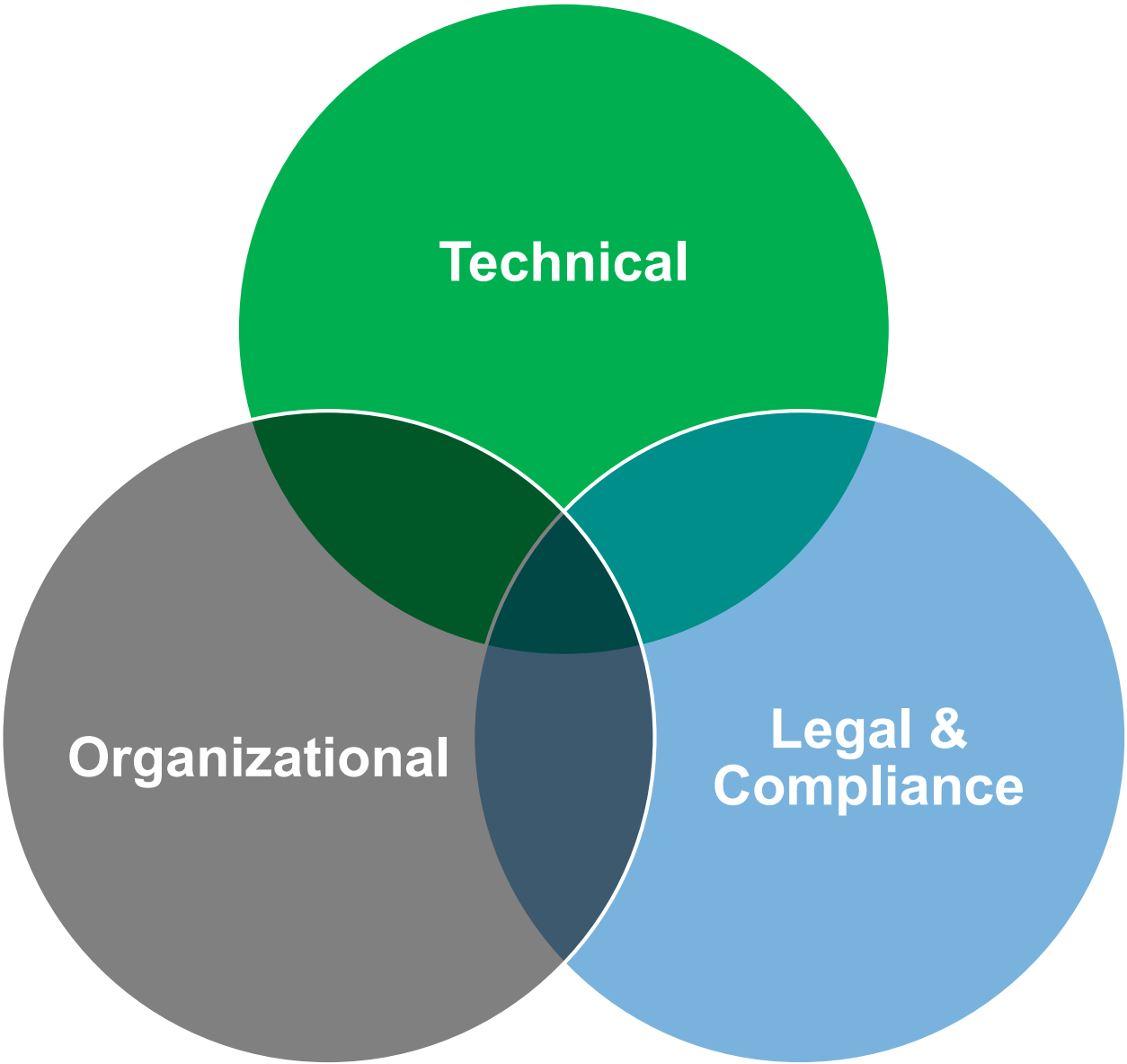


# PRIVACY IN PRACTICE

DATA PROTECTION STRATEGY

## PRIVACY BY DESIGN – RISK BASED APPROACH

	DATA PROTECTION OFFICER		EXPLICIT CONSENT AND LAWFULNESS OF PROCESSING
	RECORDS OF PROCESSING ACTIVITIES		EXPANDED TERRITORIAL REACH
	DATA PROTECTION IMPACT ASSESSMENT		DATA PORTABILITY & RIGHT TO BE FORGOTTEN
	RISK-BASED APPROPRIATE SECURITY MEASURES		DATA BREACH
	DATA PROTECTION BY DEFAULT AND BY DESIGN		

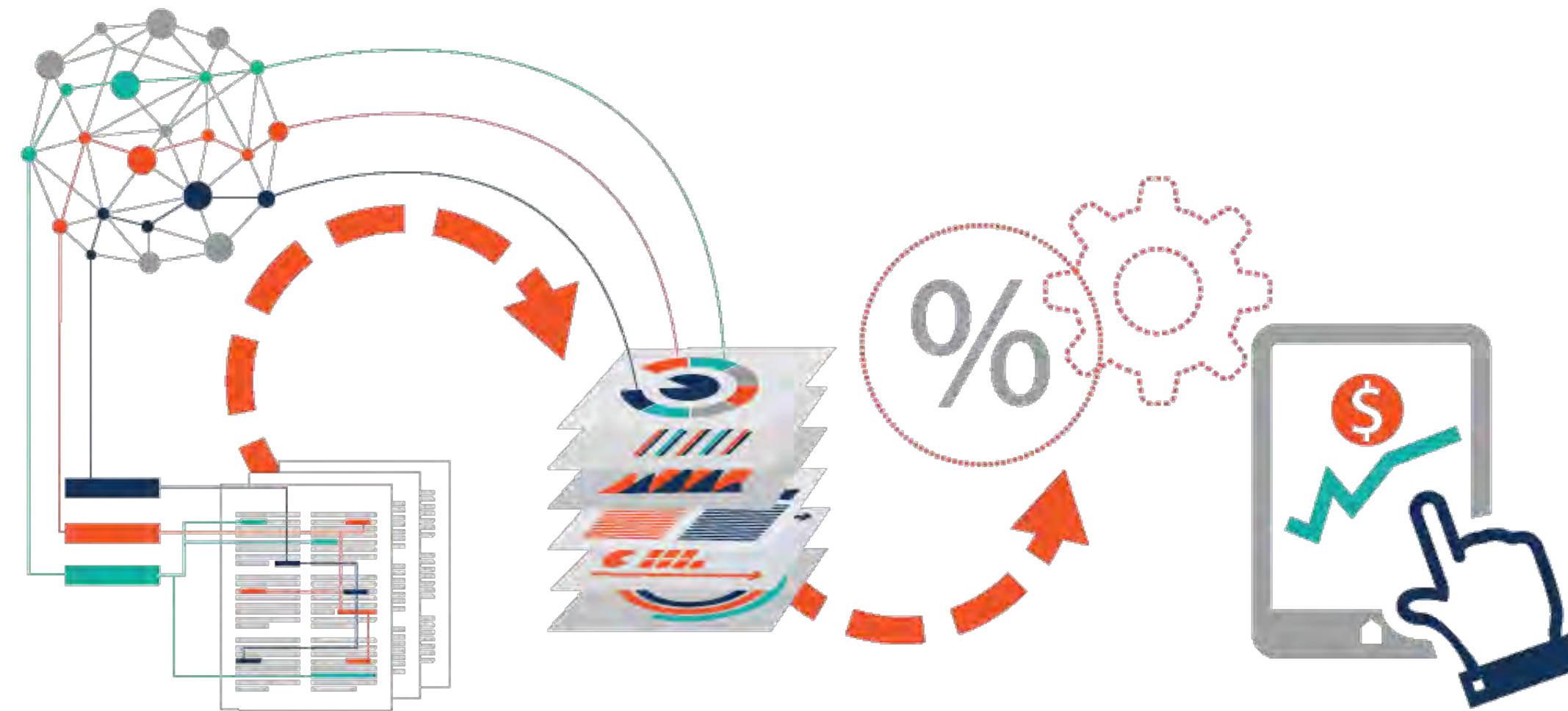
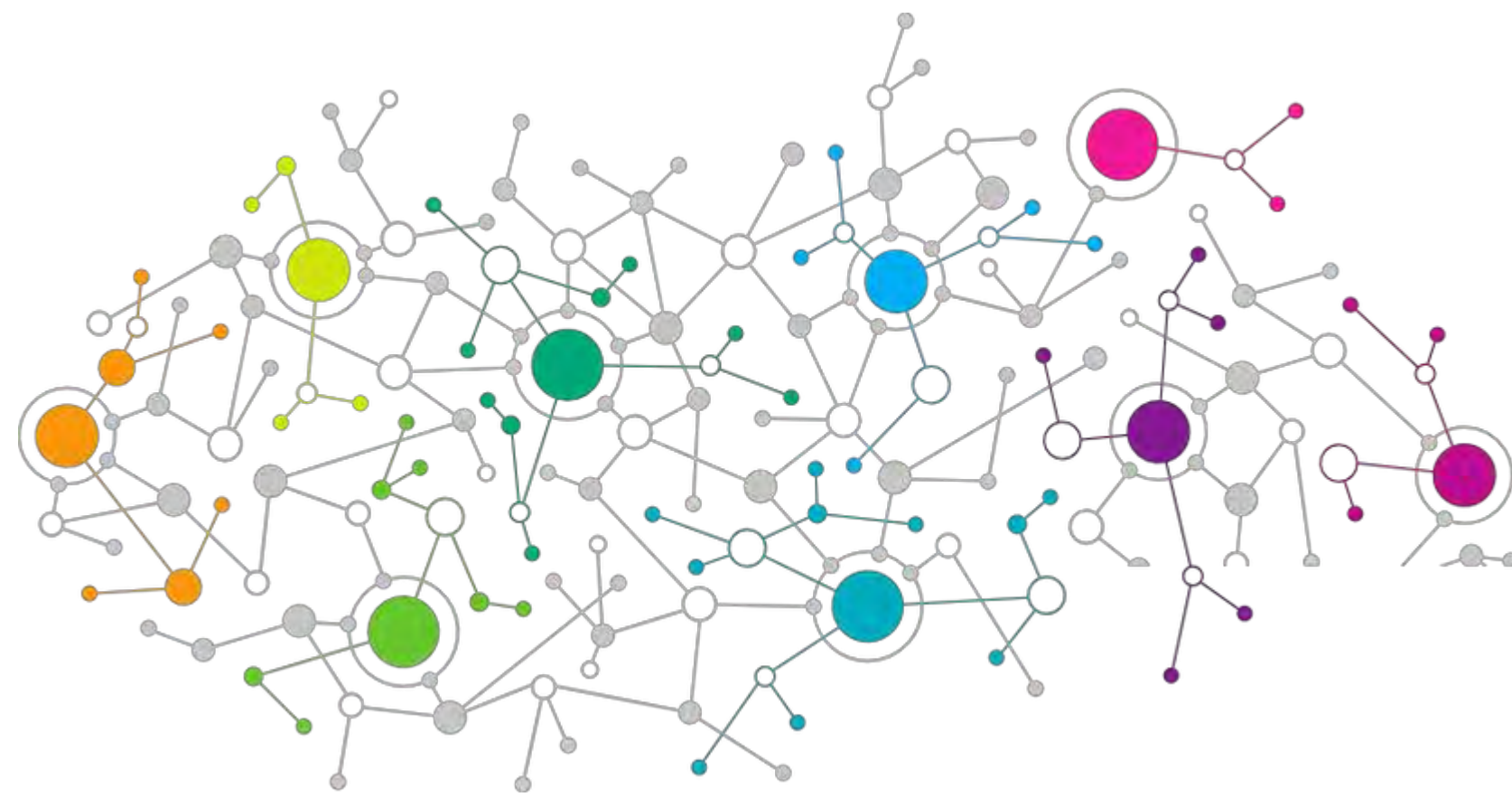




# PRIVACY IN PRACTICE

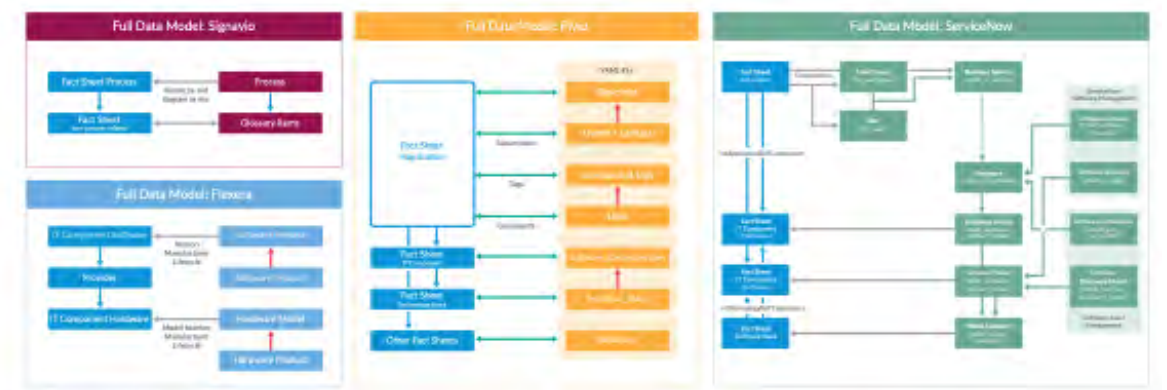
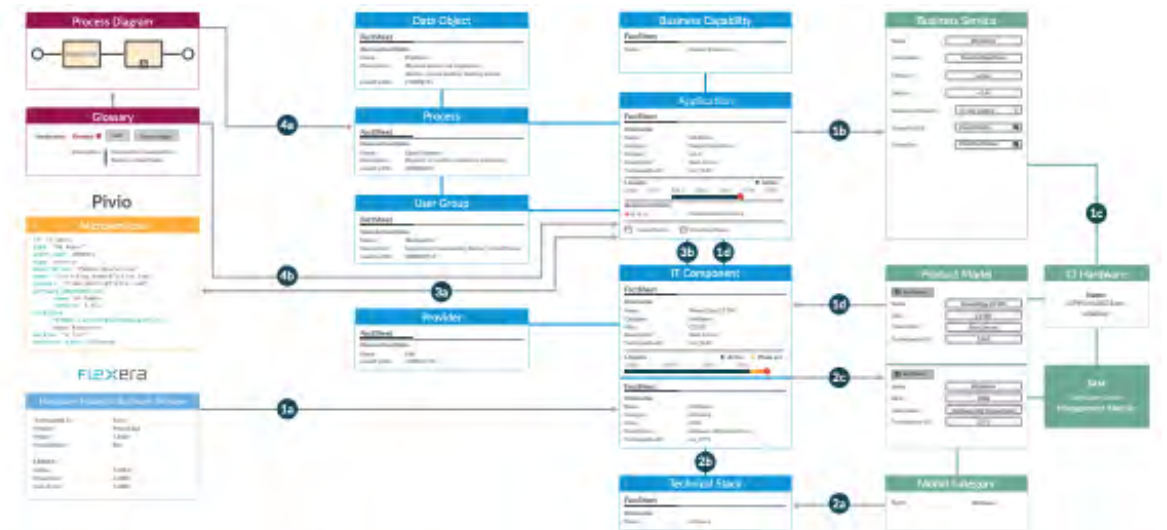
DATA PROTECTION STRATEGY

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## 20

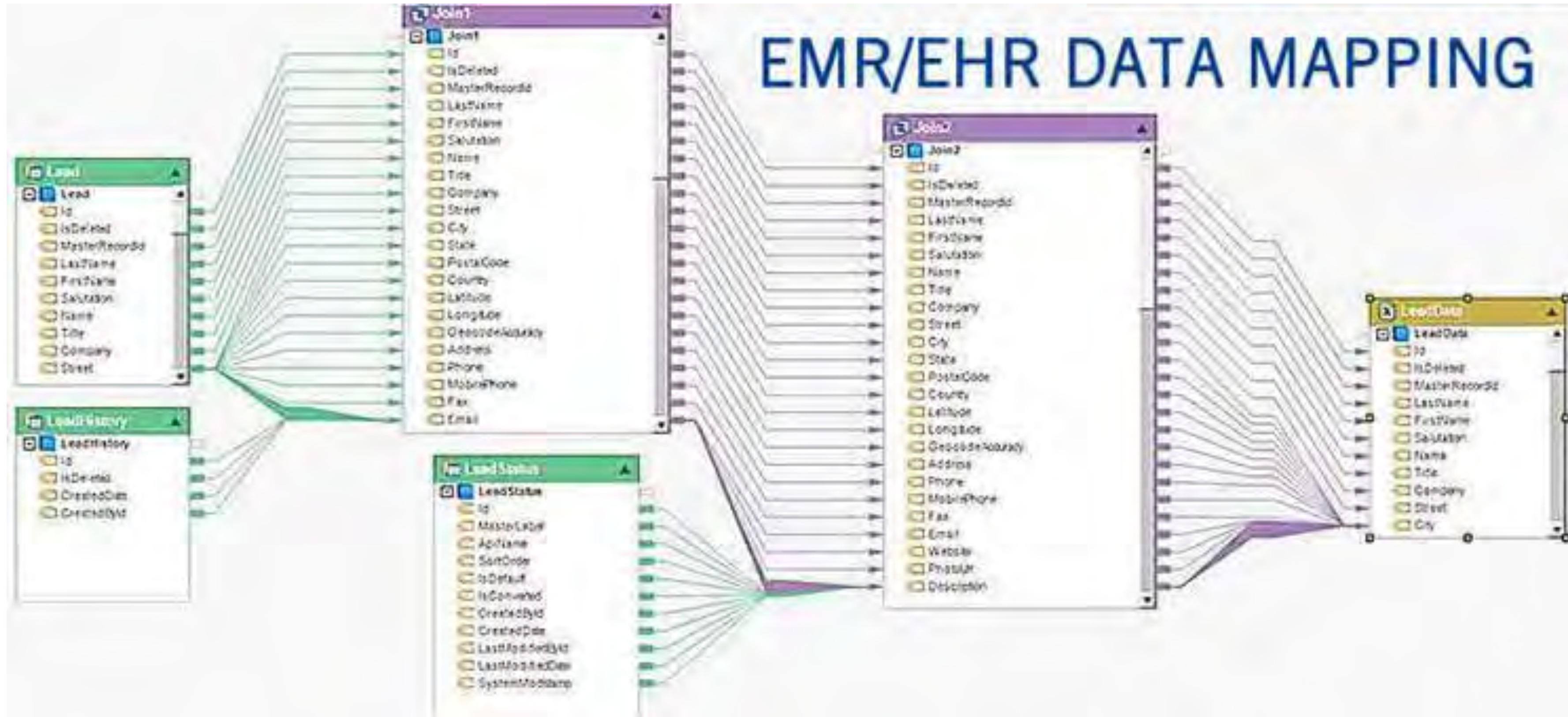




# PRIVACY IN PRACTICE

## DATA PROTECTION STRATEGY



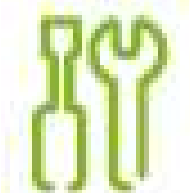




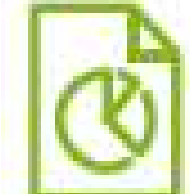
### EMR/EHR DATA MAPPING





# PRIVACY IN PRACTICE

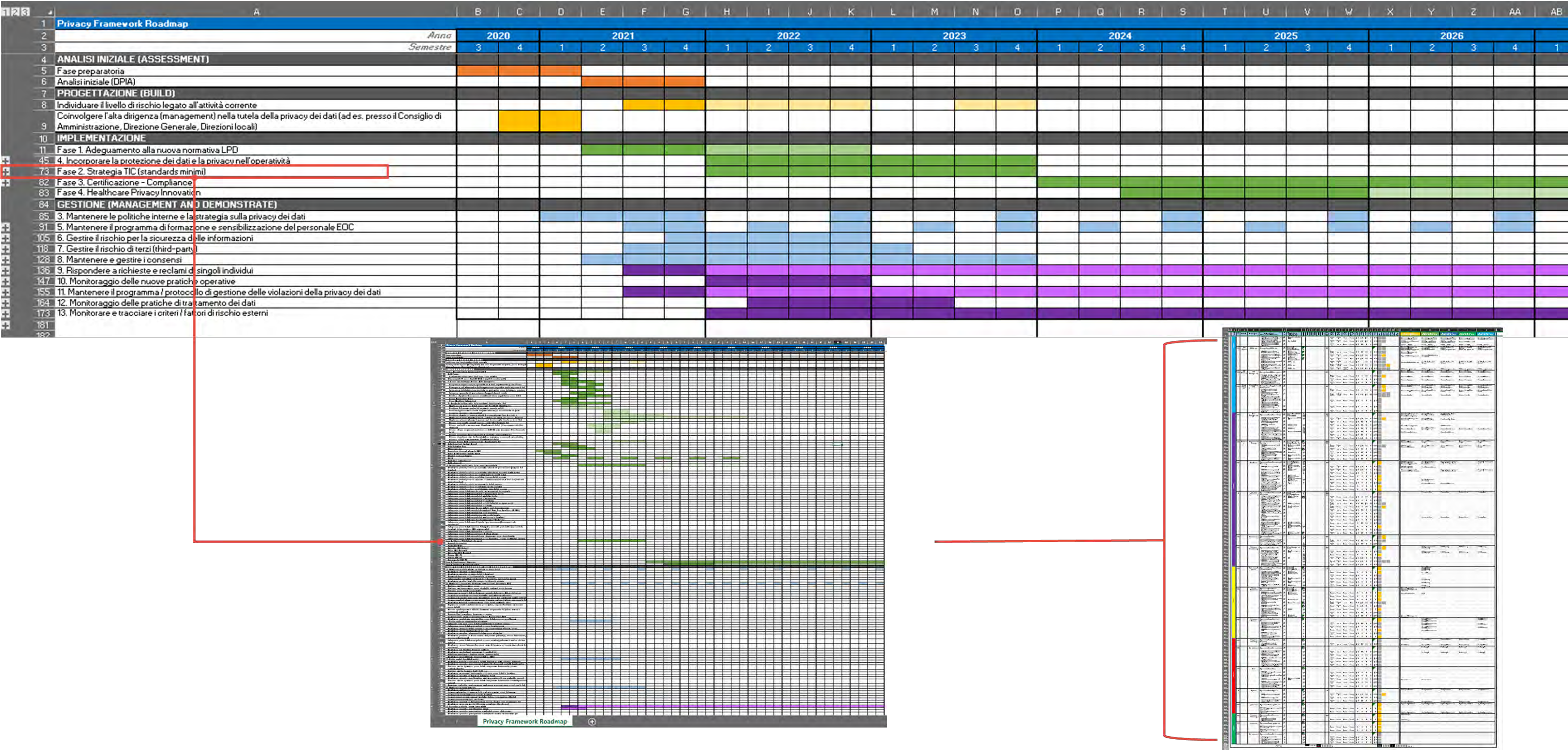
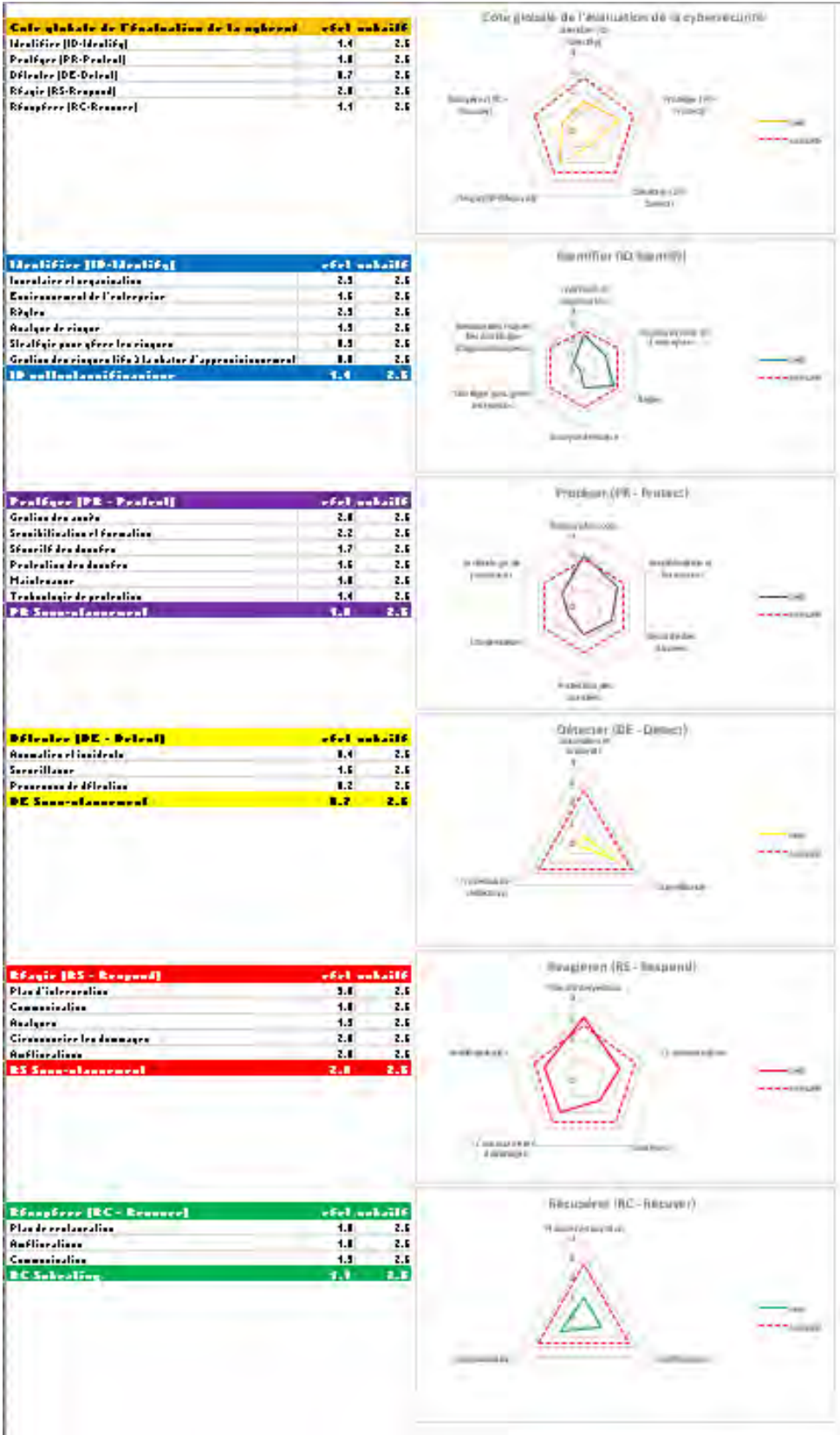
## DATA PROTECTION STRATEGY

Description	
	1. Data Discovery & Mapping Provide a data mapping/data lifecycle visualization capability to understand existing data, where it resides, who uses and accesses it and for what business purpose.
	2. Privacy Request Management Implement a set of people, processes and systems to resolve privacy complaints and data subject rights in a timely, accurate and secure process. Data subject rights include subject access requests (SARs), requests for rectification, portability, restriction of processing, objection and automated individual decision-making.
	3. Data Deletion Delete Personal Information (PI) either upon request by the individual or upon eBay's Data Retention Schedule.
	4. Data Retention Update existing record retention schedules, operationalize records and information programs, create and execute trainings for employees to ensure compliance with retention schedules.
	5. Lawfulness of Processing & Consent Establish and document a legal basis (e.g. performance of a contract, legitimate interest, consent, or statutory provision) for each significant use case where eBay processes PI. For each use case, assess privacy risks, document defensible control environment, and identifying remediation activities.
	6. Privacy Operations Assess privacy risks wherever PI is collected, used, disclosed or otherwise processed, and implement controls to meet privacy policies and standards. Update User Privacy Notices (UPNs). Establish a company-wide Privacy Champion program and leverage them to drive a culture of privacy.
	7. Breach Response Enhance existing breach response processes, through engagement to report to EU regulators within 72 hours of a breach, and to affected EU individuals within a reasonable timeframe.
	8. Privacy Control Environment Define and document a privacy control environment that supports our Binding Corporate Rules (BCRs) with a set of policies and standards. Appoint Data Protection Officers (DPOs) where required.



# PRIVACY IN PRACTICE

## DATA PROTECTION STRATEGY





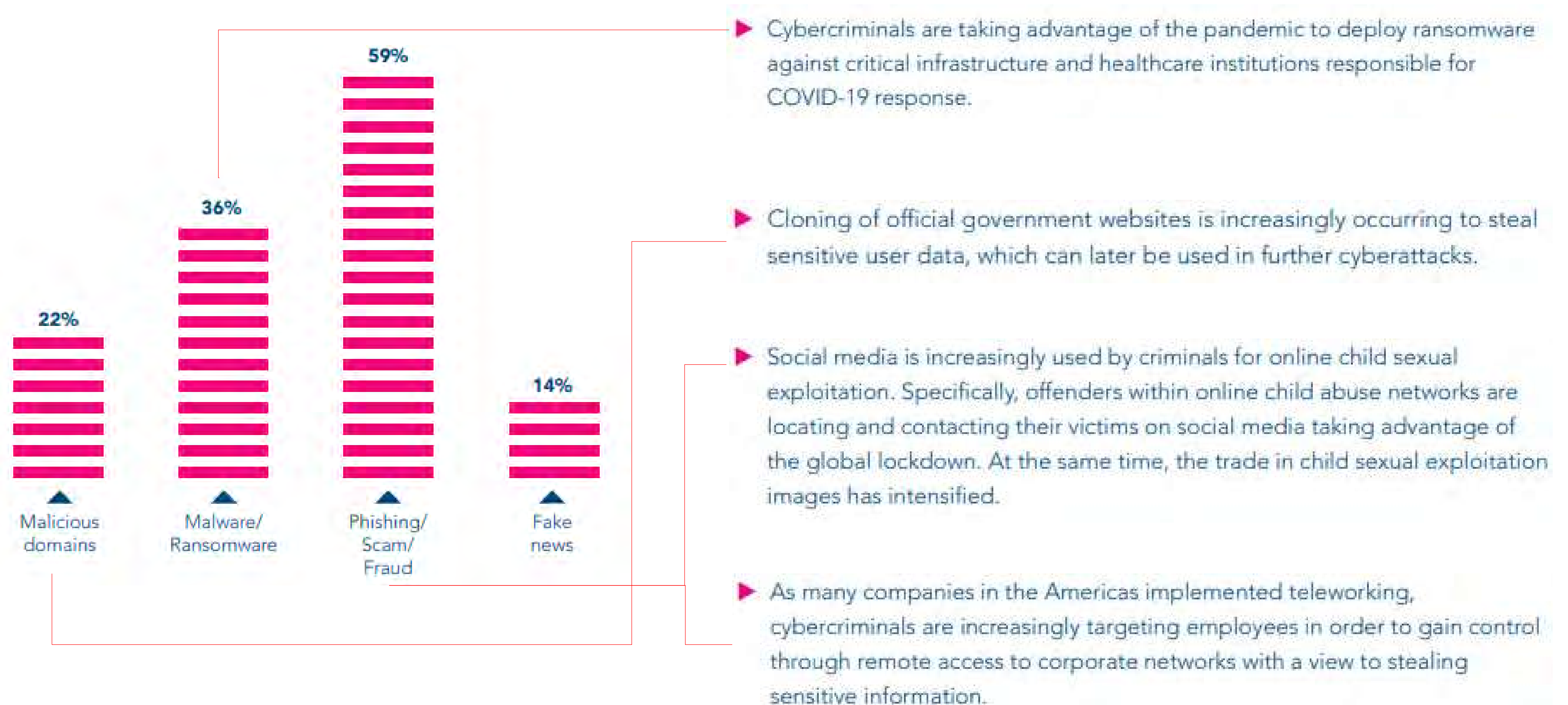
# PRIVACY IN PRACTICE

## PANDEMIC

The COVID-19 Pandemic highlighted the 'gaps' and accelerated the need for synergy between privacy and public health interests.

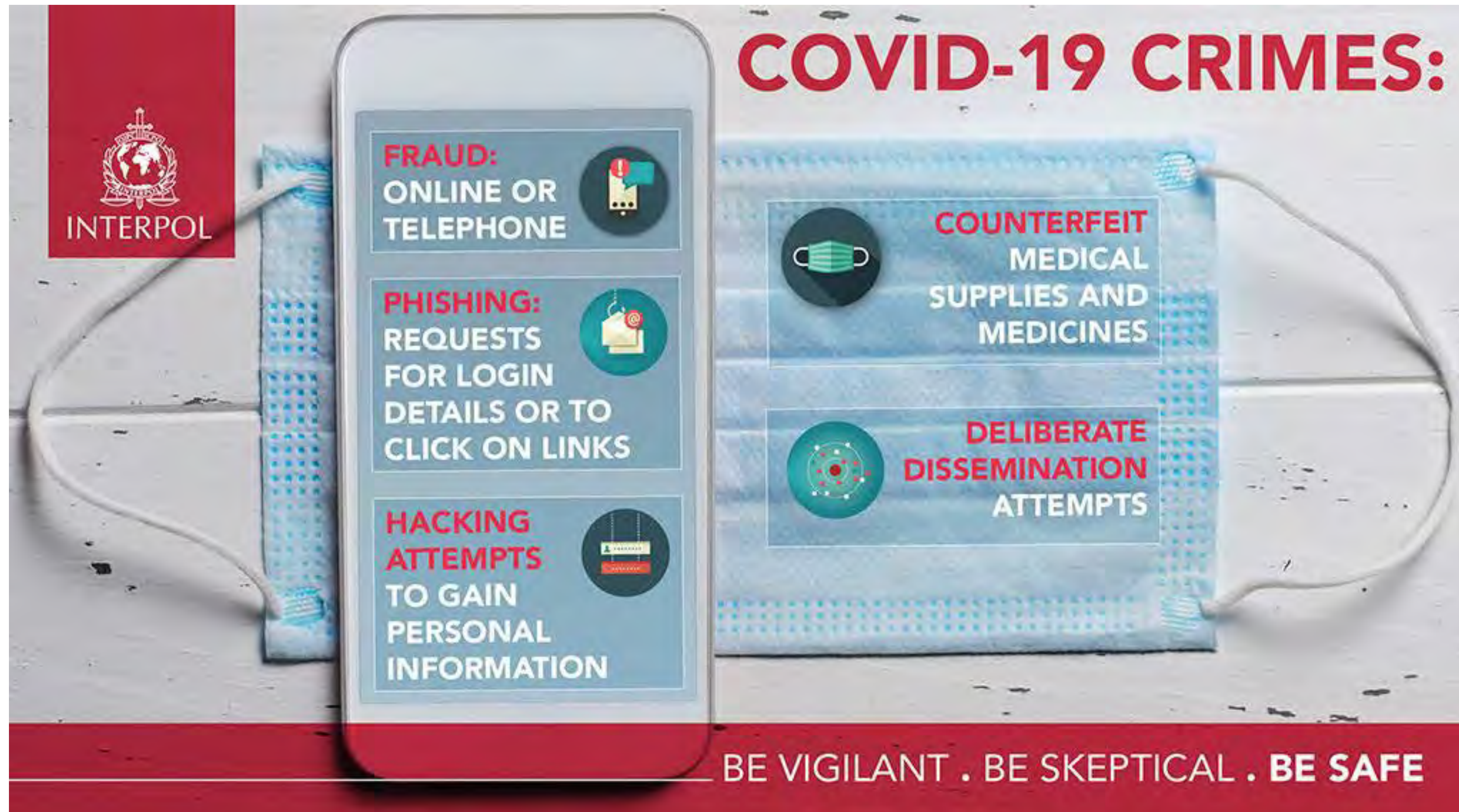


# STAY SAFE – PRIVACY IS A HUMAN RIGHT



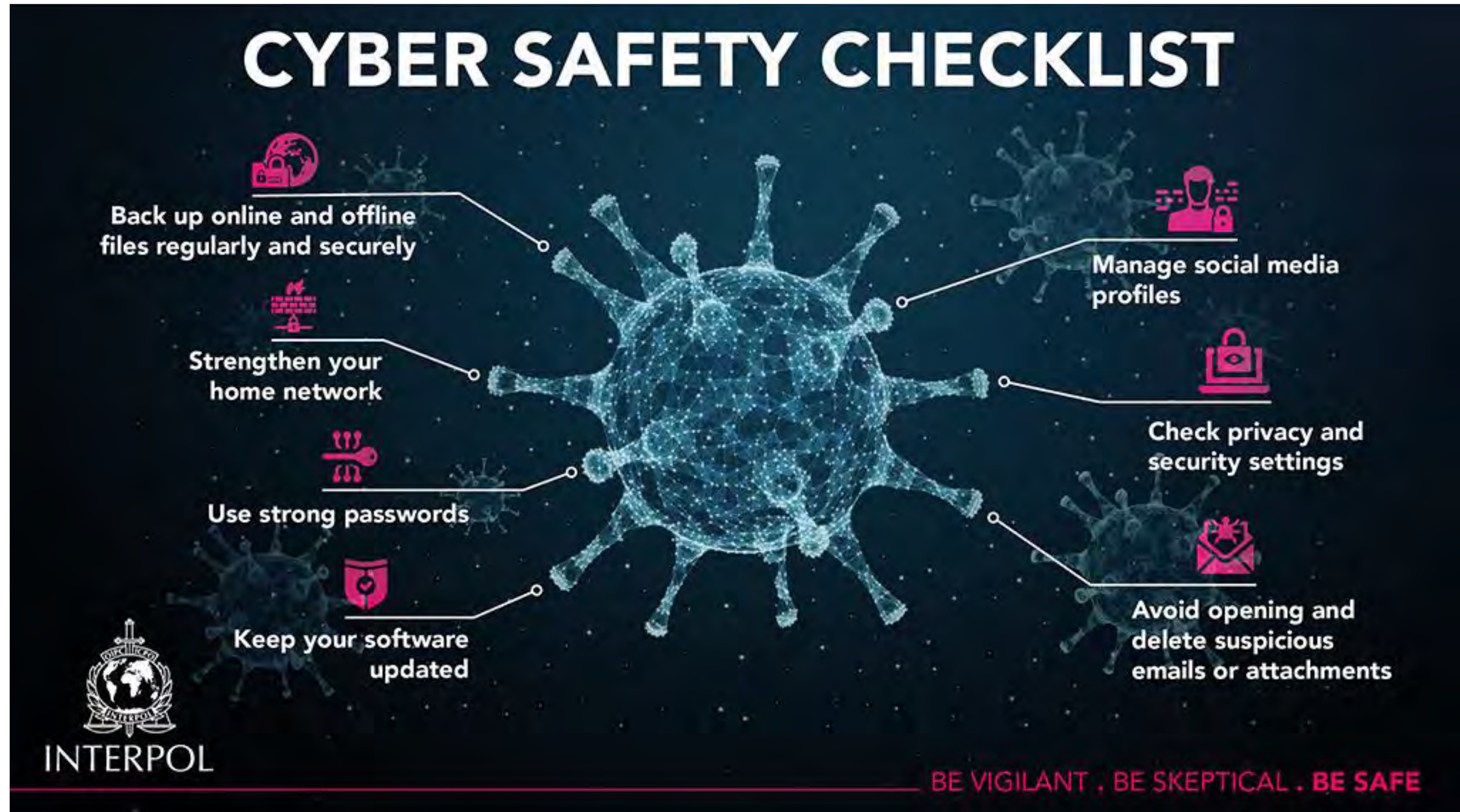


# STAY SAFE – PRIVACY IS A HUMAN RIGHT





# STAY SAFE – PRIVACY IS A HUMAN RIGHT





THE FUTURE OF PRIVACY

# INTERNET OF BODIES (IoB)


Technological innovation, in particular wearables and integrated devices, are transforming the human body into a new technological platform - into what is now called the 'Internet of Bodies (IoB)'.

IoB devices track, record and store things like users' movements, bodily functions and what they see, hear or even think. Determining who can access, collect or interact with this type of personal and health data is a key consideration with any IoB device.

From a security point of view, the risk is also very high. Particularly in the case of embedded medical devices, manipulation or blocking from the account could result in serious physical harm and even death.







In this world we do not see things  
as they are. We see them as we  
are, because what we see depends  
mainly on what we are looking for.

John Lubbock



A man with a beard and glasses, wearing a dark suit jacket over a white shirt, is speaking into a microphone at a podium. He is looking slightly to his left.

# BE RELENTLESS

BAROUM MRAD GEORGIS  
MOTIVATIONAL SPEAKER

# THANK YOU!

**BAROUM MRAD**  
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