



**International patient safety congress
18–19 November 2021**

Never again?! What do Never Events tell us about patient safety?

Careum Bildungszentrum, Gloriastrasse 16, CH-8006 Zurich, Auditorium
(and as a hybrid event worldwide)

never-events.ch

Despite their relevance, Never Events are still a big taboo. Hence, we investigated how Swiss hospitals deal with them. The results show: Although Never Events are so important for patient safety, they are usually not centrally recorded or processed. The findings triggered a decision to give the issue more attention.

With an international conference, the professional, cultural and structural examination of Never Events in Switzerland is to be forced. We want to look beyond the borders of our country. Other countries are ahead of us; a national debate is therefore overdue. The goal is to work with service providers to improve the way they deal with Never Events.

On the first day of the event, six keynote speeches by international experts will provide an overview. In the afternoon, the opinion summit will open the plenary session for discussion with short statements from the field. In the following discussion session, experts will shed light on possible ways of dealing with Never Events in Switzerland. On the second day of the event, the post-conference will take place as an in-person event with four workshops, which will intensify the different aspects of the topic in the professional dialogue.

Prof. Dr. David Schwappach
Director, Patient Safety Foundation Switzerland

**National CIRRNET Meeting
19 November 2021, afternoon**

Using CIRS knowledge to prevent Never Events

Careum Bildungszentrum, Gloriastrasse 16,
CH-8006 Zurich, Auditorium (and as a hybrid event)
cirrnet.ch

This year's CIRRNET (Critical Incident Reporting & Reacting NETWORK) meeting follows the Never Events conference not only in terms of time and place, but also thematically. CIRS (Critical Incident Reporting System) serves as an important, sometimes even the only source of information about clinical risks in many institutions. Knowledge gained through reporting systems represents an important source of information for a better understanding of serious incidents and can therefore also make important contributions to their prevention. In the context of the conference, we want to identify ways in which the principle of learning from mistakes can be given a new dynamic. The second main topic is to be considered in the same context. The analysis of reports on misadjustments in medical devices (CIRRNET reporting month 2020) points to many fundamental problems in medical technology applications. Here, too, it is important to develop strategies for avoiding Never Events.

Helmut Paula
Head of CIRRNET, Patient Safety Foundation
Switzerland

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Programme

Thursday, 18 November, 9:00–17:00 (CEST)

Moderators: Joachim Koppenberg and Petra Seeburger

On-site and online event

Simultaneous interpretation: German ◀▶ English ▶▶ French ▶▶ Italian

The original language of the presentation is indicated with the presentation title.

09:00	OPENING ADDRESS (G) Prof. Dr. David Schwappach, Director, Patient Safety Foundation Switzerland
09:10	WELCOME from the Patient Safety Foundation Switzerland (G) Prof. Dr. med. Dieter Conen, President, Patient Safety Foundation Switzerland
09:15	WELCOME from the FMCH (G) Prof. Dr. med. Michele Genoni, President, FMCH
09:20	WELCOME from the Federal Quality Committee (F) Prof. Dr. med. Pierre Chopard, President, Federal Quality Committee
09:25	KEYNOTE I WHO Global Action Plan (E) Dr. Neelam Dhingra, Coordinator, Patient Safety & Quality Improvement, WHO
10:00	KEYNOTE II Never Events in Switzerland: what is our past and what is our future? (G) Prof. Dr. David Schwappach, Director, Patient Safety Foundation Switzerland
10:45	BREAK
11:05	KEYNOTE III Can we learn anything from aviation about patient safety investigations? (E) Dr. med. Kevin Stewart, Medical director, Healthcare Safety Investigation Branch, UK
12:00	LUNCH

Programme

Thursday, 18 November 2021

13:00	<p>KEYNOTE IV Eliminating serious and preventable medication errors: how the Never Events concept was implemented in France and its impact (F) Dr. med. David Osman, Intensive Care Department, Hôpital de Bicêtre, AP-HP</p>
13:45	<p>KEYNOTE V Helios patient safety indicators – mandatory reporting, results and outlook (G) Andreas Meyer, Head of risk management/insurance, Helios Kliniken GmbH Dr. med. Bente Heinig, Patient Safety Officer, Helios Kliniken GmbH</p>
14:30	<p>KEYNOTE VI The role of a national policy and governance for learning from Never Events (E) Dr. Susan Burnett, Honorary research fellow, Imperial College London</p>
15:15	<p>BREAK</p>
15:35	<p>OPINION SUMMIT Voices of experience Sophie Michaud Gigon, President, Pro-salute.ch (F) Dr. Dr. Carl David Mildenerberger, CEO, mildenerberger+cie, insurance brokerage (G) PD Dr. René Schwendimann, Head of patient safety, University Hospital Basel (G) Dr. med. Christian Westerhoff, Chief clinical officer, Privatklinikgruppe Hirslanden (G)</p>
16:20	<p>DISCUSSIONS What does this mean for Switzerland? (G) Lic. rer. pol. Adriana Degiorgi, Head of management support and head of quality management and patient safety, Ente Ospedaliero Cantonale Sophie Michaud Gigon, President, Pro-salute.ch Dr. Dr. Carl David Mildenerberger, CEO, mildenerberger+cie, insurance brokerage Prof. Dr. David Schwappach, Director, Patient Safety Foundation Switzerland PD Dr. René Schwendimann, Head of patient safety, University Hospital Basel Dr. med. Christian Westerhoff, Chief clinical officer, Privatklinikgruppe Hirslanden</p>
17:00	<p>CLOSING ADDRESS (G) Helmut Paula, Head of CIRNET, Patient Safety Foundation Switzerland</p>
Ab 18:30	<p>DRINKS FOLLOWED BY NETWORKING DINNER Restaurant Sento, Zürichbergstrasse 19, 8032 Zurich → plattenhof.ch/restaurant-sento</p>



Programme

Friday, 19 November 2021, 8:30–12:00 (CEST)

On-site event

Simultaneous interpretation: German ◀▶ English ▶▶ French ▶▶ Italian

The original language of the presentation is indicated with the presentation title.

08:30	OPENING ADDRESS (G) Prof. Dr. David Schwappach, Director, Patient Safety Foundation Switzerland
08:35	WORKSHOP I Internal reporting channels (G) Helmut Paula, Head of CIRNET, Patient Safety Foundation Switzerland lic. rer. pol. Adriana Degiorgi, Head of management support and head of quality management and patient safety, Ente Ospedaliero Cantonale

	WORKSHOP III Never Events analysis using human factor approaches (E) Dr. med. Kevin Stewart, Medical director, Healthcare Safety Investigation Branch, UK
10:00	BREAK
10:30	WORKSHOP II Never Events – patient safety in context with legal considerations (G) Dr. iur. Iris Herzog-Zwitter, Legal counsel, FMH legal service and Swiss Insurance Medicine (SIM), education officer ASIM and research associate at Basel University Clinic

	WORKSHOP IV Never Events and safety culture (G) Dr. Yvonne Pfeiffer, Head of organizational safety, Patient Safety Foundation Switzerland
12:00	CLOSING ADDRESS (G) Prof. Dr. David Schwappach, Director, Patient Safety Foundation Switzerland
	The CIRNET conference 2021 will be held in the afternoon. Please see the conference programme on the following page. → cirrnet.ch

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Programme

Friday, 19 November 2021, 13–16 Uhr (MEZ)

On-site and online event

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13:00 **WELCOME** (G)
Prof. Dr. David Schwappach, Director, Patient Safety Foundation Switzerland

13:10 **MAIN TOPIC I**

Reporting month 2020 «Misadjustments in medical devices: results and conclusions» (G)
Carmen Kerker, Scientific collaborator, Patient Safety Foundation Switzerland

Medical device misuse – a risk? (TBD)
N.N.

DISCUSSION (G)

14:30 **COFFEE BREAK**

15:00 **MAIN TOPIC II**

Never Events & CIRS – a good combination! (G)
Helmut Paula, Head of CIRRNET, Patient Safety Foundation Switzerland

DISCUSSION (G)

15:45 **FINAL REMARKS**
Summary and conclusion (G)
Helmut Paula, Head of CIRRNET, Patient Safety Foundation Switzerland

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